

22 September 2021

s9(2)(a)



Thank you for your email of 9 September 2021 to Kāinga Ora – Homes and Communities requesting the following information under the Official Information Act 1982:

I am after an update on your 'Smart Homes' policy, which I now believe is named the 'Indoor Environmental Quality' policy or something along those lines.

If there have been any updates to the policy (other than just the name) could you please attach the updated policy as part of your response?

The Smart Homes pilot programme was established in 2018 to trial in-home sensors in approximately 160 state houses in Lower Hutt and Palmerston North. The purpose of the pilot was to test the use of these sensors to measure temperature, humidity, light, and air quality, and to understand how this data might be used. This pilot has now ended; therefore, no updated policy is available.

Kāinga Ora is currently planning an Internal Environment Monitoring Programme (IEM), which will utilise some monitoring equipment used in the Smart Home pilot to evaluate the effectiveness of our new build and upgrade programmes. This will ultimately support our customers to live in warm, dry, and healthy homes. As the programme is still being developed, a policy has not been finalised. However, our intention is to begin this programme later this year.

Kāinga Ora owns and manages over 65,000 homes, and last year delivered over 2,400 new homes. The IEM is one of the tools Kāinga Ora is using to improve environmental wellbeing and ensure our customers live in healthy homes that will meet their needs well into the future.

Please note that Kāinga Ora proactively releases our responses to official information requests where possible. Our response to your request may be published at <https://kaingaora.govt.nz/publications/official-information-requests/> with your personal information removed.

Yours sincerely



Gabby Boag
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